

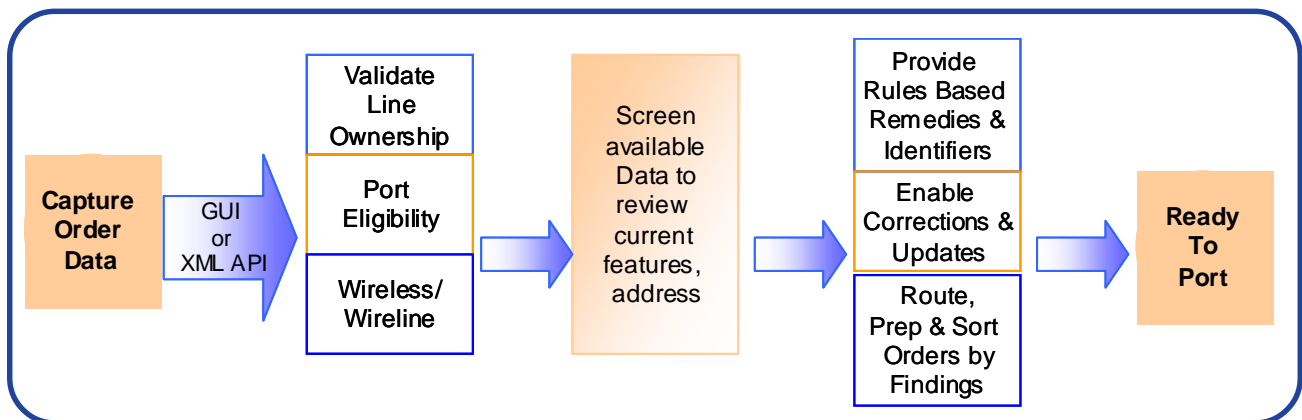
## Wisor PortQual™

Wisor's PortQual allows service providers to easily verify the portability of a subscriber's wireline phone number at the time of initial order entry, without waiting for the order to fallout. In this highly competitive environment, customers want to migrate to new telecom products, and they want to take their numbers with them. Any unanticipated delay in getting the customer's number ported to the new service provider can result in unhappy customers, increased expense to the provider, and the potential loss of future business.

### Easy to Use, Packed With Functionality

PortQual is a completely automated solution. Although the process of verification of the portability of a subscriber's wireline phone number is quite complex, the PortQual application is a simple one-step process. Subscriber information is entered into a **web-based GUI or passed to PortQual via an XML API**, and all processing takes place in the background. In just a few seconds, the result of the search is returned with straight-forward information about the number's porting eligibility. If there are issues preventing successful porting of the number, the reason(s) and suggested remedies are delivered at this time.

- • validates line owner & eligibility for port
- • identifies common barriers to a successful port
- • real-time data correction capability
- • remedies to fix potential problems delivered in layman's terms



### What Goes Wrong?

When porting a number, things can go wrong. By running Wisor's PortQual prior to placing the order, carriers can correct errors in their request and have them resolved prior to placing the order. Examples of features that cause porting issues include: DSL, distinctive ringing, local freeze, CENTREX service, Hunting, or that the account belongs to a reseller.

## Why Qualify a Line With PortQual?

Minimize Fallout Due To Porting Issues

- • Reduce manpower costs
- • Complete the order faster, start billing for services sooner
- • Ability to sort and prep orders
- • Reduce service credits due to delays in completing orders
- • Meet Customer Expectations Through Improved Access to Information
- • Hosted solution - no hardware costs

## Take The Next Steps With Wisor

Once an order has been screened for a successful port, Wisor has the products and services you need to get that order up and running faster, more cost effectively, and more efficiently.

### Wisor Number Port Solution

Through Exchange Link, Wisor's industry-leading gateway service, your number port order can be processed automatically. Wisor Exchange Link service is an electronic clearinghouse that enables affordable, automated interconnection among multiple carriers. Exchange Link enables validation and exchange of pre-order inquiries and order messages as well as with NPAC, 911, and LIDB/CNAM databases to complete the porting process. As a flexible alternative to a software license, Exchange Link receives inquiries and messages, automatically formats them according to the protocols and business rules of the recipients, and transmits them to the appropriate service providers, which include all ILECs. Contact Wisor for more information.

### Wisor Fallout Management

Wisor's Outsourced Provisioning Service can reduce the additional expense and problems in order fulfillment related to manual order processing. If the ported number belongs to a non-mechanized carrier, it must be processed manually. Each carrier has their own method of receiving these requests, with unique forms, fields, and business rules. Wisor Outsourced Provisioning Service can provide the Fallout Management needed to complete these orders, providing the expertise needed to handle complex transactions and taking the burden and added expense away from your internal order processors. Contact Wisor for more information.

## Wisor's Expertise Saves You Money

Wisor is the leading solutions provider in the Gateway and Interconnection Gateway Testing Marketplace. Wisor has unmatched expertise in telecom OSS, including LSR, ASR Ordering and Pre-order and number porting processes. It's what we do as our "core" business. Wisor's customers have the advantage of pre-programmed business rules, interfaces, and protocols maintained and continually updated by the people who test the systems of the Tier 1 carriers. Whether the number is being ported from a mechanized RBOC, or one of the hundreds of smaller CLEC's without an automated order system, Wisor has the expertise to get the order processed right, and fast—saving you money and improving your customers' satisfaction with your service.

